

Privacy policy for the Sesotec app

What does this privacy policy inform about?

Thank you for your interest in our product and information platform, which we make available to you as an app. Data protection and the protection of your privacy have a particularly high priority for us. With this privacy policy, we would like to inform you about the processing of your personal data when using the Sesotec app. To this end, we will first state who is responsible for this data processing and who you can contact, if you have any questions. This is followed by a description of the individual data-processing procedures within the Sesotec app. For each procedure, the categories of the processed data and the legal basis for the processing are explained. At the end of this privacy policy, you will be informed about your rights as a data subject.

The legal basis for data protection can be found in the General Data Protection Regulation (GDPR) and country-specific data protection regulations, such as the Federal Data Protection Act (BDSG). We process your personal data exclusively within the framework of these provisions. Personal data (hereinafter also referred to as "data") means any information relating to an identified or identifiable natural person, the so-called data subject. This is, for example, your name or your address.

Further information can be found in our online privacy statement: (<https://www.sesotec.com/emea/de/datenschutz>).

The terms used are not gender specific.

Who is responsible for data processing?

Controller of data processing by the Sesotec App is:

Sesotec GmbH

Regener Straße 130
94513 Schoenberg
Germany

Tel.: +49 (0) 8554 / 308-0

E-Mail: sesotecapp@sesotec.com

Website: <http://www.sesotec.com>

Has a data protection officer been appointed at the responsible party?

We have appointed as data protection officers:

Carolin Bauer

aigner business solutions GmbH
Goldener Steig 42
94116 Hutthurm
Germany

e-mail: datenschutzprivacy@sesotec.com

Pursuant to article 38 (4) of the GDPR, data subjects may consult the Data Protection Officer on any matter related to the processing of their personal data and the exercising of their rights under the stated data protection regulations.

Will your data be shared?

The data processed by the Controller in connection with the Sesotec app will not be disclosed to third parties as a matter of principle. This does not apply, if you give us your consent to do so or on the basis of other legal grounds listed in art. 6 GDPR or other legal regulations. For example, in the case of requests from certain public bodies, such as law enforcement agencies, we are obliged to disclose your data to them.

In addition, we rely on external service providers, such as hosting providers or IT service providers for technical support, to offer our products and services. These processors are carefully selected and regularly reviewed by us. In addition, we conclude contracts on commissioned processing with the service providers in accordance with art. 28 GDPR ("GCU") if this is required. This is a contract required by data protection law, which ensures that your data is only processed according to our instructions and in compliance with the regulations of the GDPR.

Where is your data processed?

In connection with data processing through the Sesotec app, we use service provider located in a so-called third country (i.e. outside the European Union or the European Economic Area). As a result, personal data may be transferred to these third countries and processed there. We would like to point out that in third countries there may not be an equivalent level of protection under data protection law. Before transferring data, we ensure that the European Commission has established an adequate level of data protection for the recipient country or that other suitable safeguards, such as EU standard contractual clauses ("SCCs") and binding corporate rules ("BCRs"), are in place for the correct processing of data in the destination country.

The Sesotec app is hosted by an external provider. When using the Sesotec app, your data is processed on the servers of the hosting provider. In this context, data may also be transmitted to the USA. The data transfer to the USA is also based on SCCs. We have concluded a Data Processing Agreement (DPA) with the provider.

Purposes of processing: management technical infrastructure

Legal basis: legitimate interest in the most reliable presentation of the application (Art. 6 (1) (f) GDPR in conjunction with art. 28 GDPR and Art. 46 (2) (c) GDPR).

Services used and service provider:

Amazon Web Services EMEA SARL hosting service , 38 Avenue John F. Kennedy, 1855 Luxembourg, website: <https://aws.amazon.com/de/>

privacy policy: https://aws.amazon.com/de/privacy/?nc1=f_pr

More info on EU standard contractual clauses: <https://aws.amazon.com/de/blogs/security/aws-gdpr-data-processing-addendum/>

Where does the data that is processed come from?

On the one hand, your data is collected when you provide it to us or to our contacts, for example, when registering via our registration form. Alternatively, the data is collected automatically during the use of the Sesotec app. Details of the data collection are described below in more detail.

What data is processed and why?

We process your data exclusively for specific purposes and on the basis of one of the legal grounds specified in art. 6 GDPR. The need for data processing in connection with the use of the Sesotec app may arise from technical necessities, contractual requirements and express user requests.

The Sesotec app has the following data processing methods:

Download and installation of the app

The app is available via distribution platforms operated by third parties, the so-called "app stores". We have no influence on the processing of your personal data in connection with your registration with the respective app store and the download of the app. The privacy policy of the respective app store must be observed. This applies in particular with regard to the procedures used for range measurement and interest-based marketing. We can only view app statistics and pseudonymized data at the respective app store. A reference to you as a person is generally not possible for us.

Processed data may include: Names, addresses, contact data (e.g. e-mail, telephone numbers), contract data (e.g. subject matter of contract, term, customer category), websites visited, interest in content, access times, device information, IP addresses.

Services used and service providers:

Apple App Store by Apple Inc, Infinite Loop, Cupertino, CA 95014, USA

Website: <https://www.apple.com/de/ios/app-store/>,

Privacy Policy: <https://www.apple.com/legal/privacy/de-ww/>

Microsoft Store of Microsoft Corporation, One Microsoft Way, Redmond, WA 98052-6399, USA

Website: <https://www.microsoft.com/de-de/store/apps/windows>

Privacy policy: <https://privacy.microsoft.com/de-de/privacystatement>

Use of the Sesotec app

When your device connects to our servers or to third-party services used by us, certain data is automatically collected. You are not personally identified as a user of the app and no usage profile is created. This data is not merged with other data sources.

Processed data: Usage data (e.g. access times, amount of data transferred, device information, operating system version, IP addresses, language settings).

Purposes of processing: communication establishment between server and terminal device

Legal basis: Contract fulfillment (art. 6 (1) (b) GDPR), legitimate interest in the technically error-free presentation and optimization of the application (art. 6 lit. f GDPR).

Optional Processed data: Location data via GPS tracking

Purpose of the processing: improvement of the service offer

Legal basis: Consent under data protection law (art. 6 (1) (a) GDPR).

Registration in the Sesotec app

You have the option of registering to create a personal account in the Sesotec app. For this purpose, inventory and content data are collected in a registration mask. Following the initial registration, you will receive an e-mail to complete the process. The data collected when you create a user account will be stored by us for as long as you maintain your user account and subsequently deleted .

Processed data: Mandatory data: Name, company, position, e-mail address, password, relationship with the Sesotec GmbH (existing customer, new customer, dealer, supplier, employee, competition or other).

Optional information: Identification number (customer number or personnel number)

Purposes of processing: provision of contractual service, customer service as well as security measure.

Legal basis: Contract fulfillment (art. 6 (1) (b) GDPR)

Data collection by contact person

If you express interest in us or our products to our contact persons, for example at a trade fair, it is possible to record your details in the Sesotec app. In this context, we process your data for individual service provision in our CRM system in order to be able to support you in a way that is appropriate to your interests and needs, in particular when you send us inquiries or when we prepare offers for you.

Processed data: Name, company, contact data (e-mail address, telephone number), relationship to the Sesotec GmbH, contract data (e.g. customer number, order number), further optionally communicated content data (e.g. data from photographed business card, communicated product interests).

Purposes of processing: answering your contact request, individual service provision in the context of an existing or prospective business relationship.

Legal basis: Contract fulfillment and pre-contractual inquiries (art. 6 (1) (b) GDPR), legitimate interest in fast and interest-oriented communication (art. 6 (1) (f) GDPR).

Contact

You have the option to manually mark certain products in the Sesotec app according to your interests. If you want to send us an inquiry about these products, you can arrange for a product-related text designed by us to appear in your standard e-mail program. You can adapt this text as needed. At no time will we be able to access data processed by your e-mail program. If you contact us in this or any other way (e.g. via the contact form on our website or by telephone), your data will be processed to the extent necessary to respond to your inquiry and any requested action.

In addition, data that you have communicated to our contacts will be processed for us contacting you, if this is necessary for the implementation of the business relationship or its initiation.

Processed data: Name, company, position, contact data (e-mail address, telephone number), relationship with the Sesotec GmbH, content data (e.g. communicated product interests, service requests, transmitted media files, documents and audio recordings).

Purposes of processing: answering your contact request, individual service provision in the context of an existing or prospective business relationship.

Legal basis: Contract fulfillment and pre-contractual inquiries (art. 6 (1) (b) GDPR), legitimate interest in the fast and interest-oriented communication (art. 6 (1) (f) GDPR).

What access rights are necessary for full use?

For full and proper use, the Sesotec app requires access to various functions and interfaces of your end device. The authorization system is based on the specifications of your operating system. You can manage the individual rights in the app settings of your operating system.

Internet access

Internet access is required to enable the retrieval of information through the Sesotec app and, for example, to display current product information or to save it locally on your device. In addition, Internet access is required if you want to transfer data to us, for example, during registration.

File access

In order for the Sesotec app to be installed, access to your device's memory is required. In order to be able to save the content you have selected in the Sesotec app or to transfer already saved files to us, access to your device's memory is required.

Camera access

Camera access is required so that you can take photos of your documents and transfer them to us via the Sesotec app. You will be prompted to grant the required access permission when you use the feature for the first time.

Microphone access

Microphone access is required for creating audio recordings, for example in connection with the transmission of a request. You will be prompted to grant the required access permission when using the feature for the first time.

Optional access rights

Location

If you allow the app to access your location, the app accesses the location data of your mobile device and transmits the location (collected by GPS localization data) to us. The processing of your location data serves to improve our service offering and the targeted provision of corresponding offers via the app and by our company.

An access authorization can be revoked or adjusted via the app settings at any time.

The legal basis for the collection and further processing of your location data is your consent under data protection law in accordance with art. 6 (1) (a) GDPR.

How long is the data stored?

The deletion of personal data takes place after the expiration of contractual and legal retention periods, such as according to § 257 of the German Commercial Code or § 147 of the German Fiscal Code. If personal data is not subject to any legally binding retention periods, it will be deleted as soon as the aforementioned purposes no longer apply.

Are automated decision-making measures used?

We do not use automated processing to make any decision - including profiling.

What rights do users of the Sesotec app have?

To exercise the following rights, please refer to our aforementioned contact options.

You have the right to receive **information** about the personal data stored about you free of charge upon request. In addition, you have the right to have incorrect data corrected, the right to request the **restriction of processing of data** that has been processed too extensively and the right to have personal data **deleted** that has been processed unlawfully or stored for too long (insofar as this does not conflict with any legal obligation to retain data and no other reasons pursuant to art. 17 (3) GDPR). In addition, you have the right to receive the personal data concerning you that you have provided to us in a common file format (right to **data portability**).

Right of withdrawal

Insofar as data processing is based on your consent, you may revoke any consent you have already given at any time. The legality of the data processing carried out until this revocation remains unaffected by the revocation.

Right of objection

If the data processing is based on Art. 6 (1) (f) GDPR, you have the right to object to the processing of your personal data at any time on grounds relating to your particular situation. The Sesotec GmbH shall then no longer process the personal data, unless it can demonstrate compelling legitimate grounds that override the interests, rights and freedoms of the data subject.

If your personal data is processed for the purpose of direct marketing, you have the right to object to this at any time.

Right of appeal

In addition, according to art. 77 GDPR, you also have the right to lodge a complaint with a supervisory data protection authority if you believe that the processing of your data violates data protection law.

What is the status of this privacy information?

Constant development makes adjustments to our data protection principles necessary from time to time. We reserve the right to make appropriate changes at any time.

State: 05/2023