

Since 1976, Sesotec has been collaborating with customers around the world to develop and build high-tech solutions to diverse challenges: from ensuring the highest product quality, to maximizing added value, to minimizing the waste of resources. Our intelligent technologies and services for foreign body detection, material sorting, and analysis can make a meaningful contribution to boosting production efficiency. In addition to its German headquarters, Sesotec is represented by a total of nine subsidiaries in France, Spain, Italy, Singapore, China, USA, India, Canada, and Thailand, and has over 60 sales partners in all major global markets. The Sesotec Group currently employs over 570 people.

**ON OUR ROAD TO SUCCESS WE ARE CURRENTLY LOOKING FOR YOU AS A
SERVICE MANAGER
in full time (Bartlett, Illinois) (m/f/d)**



You are the one who makes our customers happy on location but also worldwide! This is because you make sure that our service department works well, and with it our machines and systems function reliably. You personally thrive when you can enjoy a personal contact with customers or colleagues and apply your technical skills and understanding at the same time. Not only the variety, but also an excellent overall package awaits you at Sesotec. We also take you along on your personal and professional development - with exciting trainings around our innovative products, very nice colleagues and always new perspectives.

Your tasks:

- Contribution to the development of the field service re service alignment, definition of service portfolio or introduction of new products
- Location-based provision of global customer support for the service
- Operational and administrative support of the field service team
- Conception, organization, implementation and documentation of product, user and service trainings for employees, partner and customers
- Instruction of the local team re new services and products
- Active sales of service products

In this role you will be closely cooperating with our Headquarters in Schönberg, Germany. Your range of tasks will generally expand or deepen according to your skills and ambitions.

Your profile:

- 2+ years of experience leading technical service team
- B.S. in technical discipline preferable
- Experience with new process development and continuous process improvement
- Proven capability to implement operating frameworks and provide timely metrics, reports and analysis
- Experience collaborating with cross functional teams to deliver successful outcomes for customers
- Strong understanding of complex IT-systems and technical relationships

We offer:

Sesotec offers a unique and rewarding position with competitive salaries and benefits package as well as opportunities for professional growth. We have a flextime policy in place for all areas of the company where it is possible from an organizational perspective. In addition, we also have various customized models that allow employees to achieve a balance between their professional and personal lives.

At Sesotec you will find a great company. Our corporate culture is characterized by mutual respect and always treating each other fairly. We are agile and team-oriented in the way we work. Passion for our business has been the basis of our sustainable growth for more than 40 years. Being innovative is part of our DNA. Our engineers develop machines, equipment, systems, services and processes by drawing on their enthusiasm and expertise. Innovations do not happen by chance; rather, they are the result of dedicated work performed with conviction. With our intelligent solutions for foreign object detection, material sorting and analysis, we help our customers to ensure that sustainable and high-quality production is profitable for people, the environment and industry. Accordingly, you will fit in with us if you are able to contribute well to such an environment and would like to develop your professional career with us in a long-term and focused manner. If we have aroused your interest, we look forward to hearing from you and receiving your detailed application by e-mail!

Sesotec Inc.

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Sesotec Human Resources

Please send your application to: sesotechr@sesotec.com

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